

ATTACK ON AMERICA: A 12-PAGE SPECIAL SECTION IN TODAY'S PAPER

The Virginian-Pilot

WEDNESDAY, SEPTEMBER 12, 2001 • 136TH YEAR NO. 296 • 50 CENTS

HORROR



With one tower of the World Trade Center in New York already on fire, United Airlines Flight 11B, above, came in on the second tower Tuesday morning. The fiery impact, below,

signaled the unfolding of a day of terror across the nation. Within hours, both the 110-story structures had collapsed.



THOUSANDS FEARED DEAD AFTER 2 HIJACKED PLANES LEVEL WORLD TRADE CENTER

PENTAGON ALSO HIT; BUSH VOWS RETALIATION

BIN LADEN SUSPECTED; ATTACKS BRING NATION TO STANDSTILL



Phone calls keep phones ringing

Local residents spend the day awaiting news of loved ones

EVERYONE SEEMS to have a relative, a friend or a friend of a friend who is in the path of terror on Tuesday.

Ryan Delle-Torre thought it would tickle his mom if he called her from the 41st story of the World Trade Center on Tuesday. It was his first visit to the city, attending training for his Virginia Beach kindergarten class.

"We were talking, 'How's New York? It's a beautiful day. Blue, blue, blue,'" said Maryanne Morris, his mother, "and suddenly he said, 'Oh my God, Mom. There's a plane crash. There's a plane crash.' Then the phone went dead."

The plane struck the south tower as Delle-Torre stood in the north tower.

As the second plane crashed into the north tower, the 25-year-old freshman also lay back down the endless stairs. Near the bottom, he saw a man and an elderly woman whose legs had failed her.

"The woman he carried, her daughter called me," Morris said. "She wanted to tell me he was alive, and to thank me for raising him right."

Later, Delle-Torre, a Kennerly High and James Madison University graduate, set out to find a hospital to admit his mother.

Hours spent the day waiting for her was futile.

"I know there are going to be hundreds and hundreds of men who are going to get the call that they were alive, and everything was OK."

—Robert F. Vossler

Four employees of the Virginia State Corporation Commission were about to walk into the south tower of the World Trade Center when the first plane struck the building.

"They are a nice group, they're off and they just turned and



Maryanne Morris of Virginia Beach was talking on the phone with her son, Ryan Delle-Torre, left, who was on the 41st floor of the World Trade Center when the first terrorist plane crashed into it. Delle-Torre survived the attack.

started running," said Jon J. Schmid, spokesman for the SCC.

The four Virginians were in New York City for a meeting on the 4th floor in the north tower. The meeting was scheduled for 9 a.m., a change that almost certainly saved their lives.

The four were Alfred W. Gross, Mary M. Banziger, Ernest L. Johnson III and Peter R. Smith. Gross finally called the Richmond office at 11:30 a.m., saying that they were safe.

—Christina Giacalone

Linda Charbonneau was sitting at her desk in Portersville City Hall when her son, Sean, called. A plane had flown into the World Trade Center.

Her thoughts turned to her brother, Douglas Charbonneau, a lawyer who works one block from the building.

"It couldn't get through to anything," said Charbonneau, 52, at the street level in



Delle-Torre

account that he didn't leave his car during his 27 years in Hampton Roads. "It's scary," Giacalone called later.

Giacalone called later, but he had a trip to upstate New York on Tuesday morning. While driving on the highway, Giacalone had not been able to reach his son.

"It makes me feel angry," Charbonneau said. "It makes me feel like I want to see a hold of the person who did it."

—Lewis Henson

Dave Purvis watched an airplane on the television as he stood in the South Tower of the World Trade Center.

The daughter, Sarah, Gerry-Purvis, 21, works in Rockledge Park, some blocks north of

the World Trade Center, but

close enough to worry a father.

"As a parent, you fantasize the worst scenario," Purvis said. "Parents and family men, Sarah, Gerry, who live in York, spent the next few hours desperately trying to reach their daughter."

"Everything was crazy. We'd call and nothing would come out of the phone line."

"Mom, it's me. I'm all right," Gerry-Purvis, an aspiring actor and singer, said Tuesday afternoon when she used the second plane for the World Trade Center.

"We had lost it," she said.

On the street, Gerry-Purvis said, "People were crying and some were dead. It was quiet and kind of eerie."

Gerry-Purvis wandered into St. Patrick's Cathedral, "Somebody down the street. There was a need to pray for the souls of those I knew had died."

"I keep thinking back to this morning... They turned everything into blue, nothing is normal."

—Fred Knoch

It was a routine briefing in the south corridor of the Pentagon on Tuesday morning, except for the television set turned to CNN.

Hallway through the briefing, the room shook. The lights didn't flicker, the TV didn't black, the air conditioning didn't hiccup.

But still, "we felt and heard something that did not feel right," said a senior Army officer at the briefing, who asked not to be identified.

Just a three-minute walk across the courtyard, a bipedal plane had crashed. The building was evacuated, and the officer added the family in Norfolk.

Assigned to the Joint Staff, he said he doesn't know what to expect today. If his assignment must change, he said, "I won't complain."

—Lewis Henson

Attack has changed us, but must not change our country

OUR LIVES changed forever yesterday. Just in every American life, changed in the moment that Pearl Harbor was attacked, we have been

assaulted in a manner that has left us shaken and horrified. We have been assaulted in a way that will alter our country as a nation, and the manner in which we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

We have been assaulted in a way that will forever to change our character as a people, the way we interact with the world outside our borders.

Terrorist attacks bring fear home

"Oh, my God!" No words. No weapons. No meaning.

Fifty thousand people working in the World Trade Center. Twenty-three thousand in the Pentagon. Two hundred thirty-six in the air.

"Oh, my God!" Fear rushed home on Tuesday. Because nobody knew where it came from.

And nobody knew where it would strike next.

The television was on at Mary's Restaurant in Virginia Beach. The broadcast coasted around the screens while they ate. Watchmen and cooks had been in their own.

"My husband just left the Manhattan," waitress Christy D'Amico said. "He has a cell phone, but I haven't been able to reach him."

Mary Margaret Lyons of Norfolk knew when she heard the news. Her brother works in a building next to the World Trade Center. "I was sick to my stomach," Lyons said.

Disturbed came first. Then horror.

Billions of Americans watched video from the World Trade Center on live TV, saw a second airplane wrap into one and plunge into the other tower. "Oh, Jesus," a woman whispered. "Oh, my God."

A hard place in the Pentagon. Four men in.

Camp Allen Elementary School on Norfolk Neck. Those called parents to come for their children around 11 a.m. Patrick McCloskey left work to pick up his son, a fifth-grader. After that, he picked up his seventh-grade son from class.

"I just never knew what was going to go on," he said. "I'll never have them close to me."

Phone circuits jammed, cell phones overloaded and the Internet clogged on frantic people tried to reach loved ones in New York and Washington. Even people with no close connections left driven to phone home. "I just want to know that



Old Dominion University student Lisa Andre, left, and Norfolk Single watch television in the Media Center lounge for updates on the attacks. "It's scared about what might happen next," Diggle said.

are family is safe and in their home," said Lisa Woods, who works at Albemarle in Norfolk's Waterside. "I'm sure they're OK, and I'm sure we're not a target, but I just want everyone to be home right now and OK."

Lyons dealt with her fear alone. Her husband, Doug, was stranded in Atlanta by the unprecedented grounding of commercial flights nationwide.

Her daughter worked in New York City. "I don't know what has happened," she said. "I don't know what has happened."

She did not explain that to a 6-year-old. Lyons said, "But

how do you not tell them?" At Mary's Restaurant, Kelly Criner asked, "What next?" and Ruth Little asked every one's fears. "Nervous."

Throughout the day, people tried to guess what had happened and fought every bit of reason that told them something like this couldn't happen.

Mostly, they feared.

"I see this plane and it looks like something is going up," he said. "I see this plane and it looks like something is going up," he said. "I see this plane and it looks like something is going up," he said.

Don't know what to say." She Clark of Kenton, N.J., stared at TV and tried not to cry. She grew up 12 miles from the World Trade Center. Her father had worked in one of them, on the fifth floor, can't be relieved last year.

"When we grew up outside Manhattan, we were told that the World Trade Center was the tallest building in the world," Clark said. "It's like living here, going to the beach and finding the tallest guy."

Someone outside also added to the day's horrors. A walking sign displayed some ominous

Trudeau. Did something happen here? The federal building? Something with the military? One of the bridge towers?

They talked in a moment of those emotions in Chesapeake, guess through the door's first window of the sky. "I never thought they'd attack," he said.

So he took a 10-minute for comfort. "Do you think they're gone now?" he asked. "Do you think they'll come back?"

The colleague about the last, scratched his head.

He wasn't sure. He wasn't sure of much, either.

As the day wore on, the terror changed. For those who had survived, fear turned, anger took hold.

"It was a surprise attack," said Gus Green, 84, a Pearl Harbor survivor. "We were sitting here like a bunch of dumbos. We should have been more prepared. A lot of our guys are sitting in go."

About 30 members of the Pearl Harbor Shipyard Association happened to be gathered Tuesday morning at a Peninsula cafeteria.

Cherrie Sene, 89, was a chief petty officer in the Navy when Pearl Harbor was attacked. "I've not expected about this," he said. "We dropped our guard, and we caught on to the bomb."

Marvin L. Smith of Chesapeake was only 12 when the Japanese attacked him then, this one time.

"These people who are responsible? Complete them," he said. "I just feel like I want to talk to my guys."

Some might be found the news, and demanded: "What did I do to get on here?"

Staff writers David Townsend, Lou Hynes, Jennifer Peltz, Lewis McLean, Jon Clevins, Amy Gray, Michael W. Smith, Paul Smith, Ross Silverstein, Robert McCabe, Debbie Martin, James Brown, Alice Mackey, Phil Baker, Catherine M. Ryan, and David W. Smith contributed to this story.



DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

DAVID

In nation's capital, anger and shock



Flames and smoke pour from the Pentagon on Tuesday after a commercial airliner seized by terrorists crashed into it. Up to 800 have been reported dead or injured.

IN WASHINGTON
BY JAMES GADSDEN

WASHINGTON — Terrorists arrived in Washington on a chaotic, unceremoniously heart-felt, September morning, as grim-faced police officers handed hundreds of lawbreakers, businessmen, journalists and tourists out of the U.S. Capitol and into the street.

"They weren't let away from the Capitol," yelled a frustrated young officer who stood in the middle of helicopter-traffic lanes to stop traffic as throngs walked heavily away. To the south, a plume of thick, black smoke rising from the Pentagon loomed over the city.

"All of a sudden, the Social Security building doesn't seem so important," one staffer muttered to no one in particular.

This was shortly before 10 a.m. Tuesday, as Washingtonians who had been gathered around the TV sets in their offices to watch the terrible attack on New York's World Trade Center suddenly realized they might be targets as well.

"This is kind of our Pearl Harbor, I guess," said U.S. Rep. Ed Schrock, R-Del. District, who was headed out of his office in the Cannon House Office Building for a news conference on deteriorating military loans when the reports from New York started coming in.

"The government has failed to protect today," he added.

The attack was just the sort of thing that had seemed distant and remote, about, for example, Schrock said. "I've been saying that going to get out of here, it's going to

happen . . . Well today, Sept. 11, it happened."

Schrock said the terrorist success — "the biggest catastrophe that's ever happened in America" — demands a quick, severe counterattack.

"If we have to go after every terrorist organization, it needs to be done," he said.

The impact and shock in Schrock's voice were common undertones in Capitol Hill as the magnitude of the attack sank in. But many members surrounded caution as well.

"I don't think the country will ever be the same," said Rep. J. Rostenkowski, R-Ill. District. He was among scores of lawmakers who pressed the congressional leadership to convene a special House session Tuesday night, to reassess the country and the world "that we're attacking people and we're going to get through this."

Lawmakers ultimately settled for a late afternoon show of unity on the Capitol steps, where hundreds of members sang a chorus of "God Bless America" before promising to go back to work this morning.

"We need to get some questions answered about what happened and why," said Rep. John Danahy, R-Ill. District. The nation's first response should be to tend to the dead and injured and to do everything possible to make sure the military can prevent future such attacks and retaliate effectively against Tuesday's assault, he said.

"We need to find out what happened," said Rep. Robert C. Scott, D-Ill. District. "After we know what happened," he said.

As the first reports came in, the city entered on the edge of panic. Lobbyists, staffers, members of Congress scurried on the sidewalks outside their office buildings and punched the key pads on their cell phones to try to reach their colleagues helplessly jammed.

Finally, other staffers stood in small groups and stared, stock-still, at the static coming from the Pentagon. Some-



A priest prays over a wounded man outside the west entrance of the Pentagon as emergency workers from all services mobilize to help the wounded Tuesday after a terrorist attack. Capitol Hill, the White House and federal agencies were evacuated because of the possibility of more attacks.

one said to do?

As the first reports came in, the city entered on the edge of panic. Lobbyists, staffers, members of Congress scurried on the sidewalks outside their office buildings and punched the key pads on their cell phones to try to reach their colleagues helplessly jammed.

Finally, other staffers stood in small groups and stared, stock-still, at the static coming from the Pentagon. Some-

one said another blacked place was headed for the Capitol word spread that a bomb had exploded on the Mall.

Traffic stopped and government offices in the center of the city emptied. Police officers quickly blocked streets around the Capitol. The thousands of government workers who tried to follow official advice that they should go home early sat

quietly in their cars, waiting for the radio to clear. A smothering of arms filled the air.

The police seemed to be everywhere. Walking along Pennsylvania Avenue, near the May Memorial, a supervisor passed a park bench, empty except for an ice chest, once one apparently had abandoned there. Suddenly an officer appeared, yelling, "Turn around! Back!" leading people

away from what he clearly feared might be a bomb. It turned out to be nothing.

Like many of his colleagues, U.S. Sen. John W. Warner occurred himself first with comforting his staff and ensuring their safety. The veteran Republican lawmaker called everyone into his office shortly after the Pentagon attack and offered a prayer and some quiet reassurance on his side.

"He told them we'd manage through," said then "hold everyone to go home," said the staffer, then went outside himself to talk to reporters and walk around among the hundreds of shocked workers gathered in parking lots and on sidewalks.

Later, Warner was among dozens of lawmakers who went to the offices of the Capitol Police, in a nondescript building a few blocks from the Capitol, for a security briefing. After that, he rode across the Potomac with Michigan Sen. Carl Levin, his successor as chairman of the Senate Armed Services Committee, for a show of solidarity at the Pentagon with Defense Secretary Donald H. Regan and Gen. Henry H. Shelton, chairman of the Joint Chiefs of Staff.

"This is the most tragic hour in American history. And yet I think it can be our finest hour," Warner said.

"We're a free and open society, and we're going to remain free and open," said U.S. Sen. George F. Mitchell. But the "Yikes, huh, huh, huh," he said, "perpetrated in New York and at the Pentagon" will forever change America, he added.

Jet crashes in Pa. following frantic cell-phone call

PHILADELPHIA

SHANESVILLE, Pa. — A passenger on United Airlines Flight 93 told on his cell phone from a hotel bathroom and delivered a chilling message: "We are being hijacked."

Minutes later the jetliner crashed in western Pennsylvania with 65 people aboard, the last of four closely timed terror attacks across the country.

Radar showed the Pan Am disintegrated Boeing 737 from Newark, N.J., had nearly reached Cleveland when it made a sharp left turn and headed back toward Pennsylvania, creating a crater field edged by smoke about 50 miles southeast of Pittsburgh. There was no sign of any survivors.

"There's a crater gouged in the earth, the place is pretty

much disrupted. There's nothing left but scorched trees," said Mark Sheld, of Bensenville, who went to the scene.

Rep. James Moran, D-Pa., said lawmakers were told the plane had diverted from its westbound route and swung back toward Washington, D.C.

Moran, who said he had been briefed by the Justice, Police and other agencies, said the plane's intended target was Washington, if any, was unclear. "It may be an act that was headed toward the capital," Moran said. "But that was also the case in the vicinity of Camp David," the presidential retreat in Trout Run, Md.

The Boeing 737 crash was one of four reported Tuesday by United and American Airlines. The jetliners crashed into the World Trade Center in New York City and one hit



Flight attendants and emergency personnel gather Tuesday at the site of a fatal crash near Shanksville, Pa., of a hijacked Delta Boeing 767 that was carrying 90 passengers, two pilots and five flight attendants.

the Pentagon in Washington.

United said Flight 93 left Newark at 8:01 a.m. with 28 passengers, two pilots and five flight attendants.

Minutes before the 10 a.m. crash, an emergency dispatcher at Shanksville received a cell phone call from a man who said he was a passenger seated in a bathroom aboard United Flight 93. The man reportedly used the cell was out on a loan, and dispatch supervisor Glenn Craner in neighboring Westmoreland County.

"We are being hijacked, we are being hijacked," Craner quoted the man from a transcript of the call.

The man told dispatchers the plane "was going down. He heard some sort of explosion and saw white smoke coming from the plane and we lost contact with him."

Craner said.

FBI agent Wells Stevenson wouldn't confirm that the plane was hijacked, but said the FBI was reviewing the tape of the 911 call.

In Chicago, United CEO James Glavin said the airline was sending a team to Pennsylvania to assist in the investigation and to provide assistance to family members.

Without citing a death toll, Glavin said the airline knew that it had identified all passengers and crew members on board the two planes and was notifying family members. No names were released immediately.

This story was compiled from reports by the Associated Press and The Los Angeles Times.

Terrorists took advantage of security flaws

Experts say hijackers snuck in guns, used jet fuel as bomb

BY STEVE BERNSTEIN
PHOTO BY BOB D'AMICO

WASHINGTON — The terrorists who attacked America on Tuesday by turning jumbo jets into giant bombs did so by getting through airport security and revealing weapons aboard their airplanes that took off at least 12 minutes of each other.

If the plots were hatched as informers, investigators, it would be relatively simple to stop a jumbo jet into the World Trade Center and the Pentagon, aviation and security experts said. The apparently coordinated attacks exploited an obvious weakness in America's flight system, which was geared more toward finding bombs than preventing hijacking, they said.

"The aircraft didn't become the bomb, and therefore a lot of the effort we had been putting into aviation to detect explosives, bombs and the like would have had no impact here," said Douglas Hutter, the chairman of the security consulting firm Anacapa Sciences in Santa Barbara, Calif., and a former member of a National Academy of Sciences study on airport security.

"You could get enough money on a bond to do a flight until you can take control of the airplane," said Eric Dorn, a former senior Federal Aviation Administration adviser who's now director of the Center for Aerospace Policy Education at Embry-Riddle Aeronautical University in Florida.

Most likely, the terrorists smuggled planes or weapons through the metal detectors that passengers pass through, Dorn said.

In the next few days and weeks, investigators will try to find out how the hijackers got aboard the planes, he said. The World Trade Center said the Pentagon was staged, but aviation and security experts already were able to identify flaws in America's safety and aviation system that allowed the attacks to occur.

In fact, the Department of Transportation's inspector general started an investigation Monday to assess FAA efforts for improving passenger and carry-on baggage screening at security checkpoints within the United States, according to an internal DOT memo. The memo, nearly two years after the inspector general warned the FAA of airport security, noted it "has become clear that take actions necessary to



THOMAS HARRIS/GETTY IMAGES

strengthen access control."

That November 1996 report found that the inspector general's proposed hijacking "excessively protected" secure areas by plugging holes in low-level defenses through the doors, rigidly regulated elevators, walking through the concourse doors, gates, and jetbridges, walking through cargo facilities unattended, and driving through unsecured vehicle gates.

FAA spokesman Les Dorn said his agency doesn't comment on specific security issues, but he referred questions to the inspector general. "Maybe we're too complacent," said retired Air Force Col. Dale Odeman, an aviation technology professor at Purdue University in Indiana.

"Most airport security is fairly primitive in the sense of what it can do. It can get a whole lot more technology in the airlines we see for security, but they may not do it," he said. "It's not too surprising because the one thing that we know is that even with the most alert, checklists and the most alert crews we have,



AP/WIDE WORLD

the probability of [weapons] detection are not high, unfortunately," said Thomas of Anacapa Sciences. "Because we haven't had a hijacking in some time in this country, that kind of falls away."

"You can sneak things through that would allow you to pull something like this off," Dorn said. "The system are such that you can definitely get life-threatening devices on airplanes."

Government officials said lower Manhattan watched in surprise as workers poured in but out of the buildings and burning debris and aluminum fell to the ground. Cowards are expected to be in the thousands.

Testified people run for safety, there, as dense clouds of smoke and dust from a collapsed World Trade Center tower

People on the streets of lower Manhattan watched in surprise as workers poured in but out of the buildings and burning debris and aluminum fell to the ground. Cowards are expected to be in the thousands.

More than 200 such deaths to the FAA. But they cost about \$1 million and are fairly slow, on they aren't such bad, he said. The underground airport worker is another potential security loophole. After TWA Flight 800 exploded off Long Island, N.Y., in 1996, University of Portland business professor Richard Gertz checked the background screening of lower-level airport workers and found "pretty minimal security on people here."

"Once the terrorists got their weapons on board the jets, they expected them. They lost to kill or incapacitate the pilots because trained pilots would not enter you into the buildings such as the World Trade Center or the Pentagon."

If the terrorists had just a little bit of training, even just a little bit, they could have steered an airplane jet into a building, Dorn said. They would have had to be able to control the jet's yaw, which moves it left and right and up and down, and its thrust or power, Dorn said.

The assaults required a long-running debate over how for the United States should go as its pursuit of terrorists, who are often protected by rogue states and governments in countries such as Afghanistan.

President Bush, addressing the nation Tuesday night, said the United States will "bring down the Taliban" between terrorists and countries who harbor them in its attack on Tuesday's attacks and rejected suggestions that the U.S. could be helped there.

Government has evidence linking attacks to bin Laden

Saudi fugitive's previous activities make him key suspect, experts say

BY STEVE BERNSTEIN

WASHINGTON — The U.S. government has strong evidence, Tuesday "strongly suggesting" that the Saudi terrorist who carried out Tuesday's September 11 attacks in New York and Washington are connected to Saudi fugitive Osama bin Laden, who has previously been linked to the recent bombing of the World Trade Center, senior officials said Tuesday.

One senior official said the probability that bin Laden is behind the deadly assaults is in the "high 90s," while another U.S. official said investigators gathered evidence Tuesday "strongly suggesting" that bin Laden's organization, Al-Qaida, was involved.

The evidence pointing to bin Laden was gathered after Tuesday's attacks in a joint effort by the CIA and the FBI, with information from both domestic and international sources, a senior official said.

It is more than just the "smoking" evidence. It would take an organization with incredible command and control capability, which

bin Laden's bin, to stage an attack like this," said a U.S. official said. "There is other information that has been gathered after the 9/11 attacks against the World Trade Center pointing in the direction of bin Laden."

Depreciated in scope and sophistication, the coordinated assault on the World Trade Center and the Pentagon could be the United States completely off guard despite a massive intelligence and law enforcement network devoted to detecting and thwarting such attacks. Focused largely on guarding against bombing threats in recent years, U.S. authorities concede they were ill-prepared for hijacked airplanes purposely crashed on American soil.

Sen. Chris Hatch, R-Utah, a member of the Senate Intelligence Committee, said he was told in a briefing that electronic intercepts Tuesday's attacks revealed that bin Laden was the aircrew reporting that they had hit two targets. A senior intelligence official, who said bin Laden is a prime suspect, would not confirm Hatch's

Osama bin Laden is suspected of masterminding many terrors

BY STEVE BERNSTEIN

The United States has linked Osama bin Laden to the author of some of the worst acts of terrorism in the world, including the 1993 attack on the World Trade Center, the 1998 bombings of two U.S. embassies in Africa and last year's bombing of the New York-based destroyer Cole.

The FBI has a \$2 million bounty on bin Laden's head. The State Department calls him "one of the most significant sponsors of Islamic extremist activities in the world today."

Stripped of his Saudi citizenship, bin Laden has been hiding for five years in Afghanistan under Taliban protection.



Osama bin Laden has been linked to the author of some of the worst acts of terrorism in the world, including the 1993 attack on the World Trade Center, the 1998 bombings of two U.S. embassies in Africa and last year's bombing of the New York-based destroyer Cole.

He has repeatedly called on Muslims worldwide to join in a jihad, or holy war, and has declared war on the United States and its allies.

"The fighting is a war to a matter and we're in heaven to meet God, our right now is against the Americans," bin Laden was once quoted as saying.

Last spring, bin Laden instructed al-Qaeda to attack a U.S. embassy in Afghanistan to acquire the next generation for the jihad.

warning that something of this nature was to occur, one official said.

bin Laden has been linked to the author of some of the worst acts of terrorism in the world, including the 1993 attack on the World Trade Center, the 1998 bombings of two U.S. embassies in Africa and last year's bombing of the New York-based destroyer Cole.

He has repeatedly called on Muslims worldwide to join in a jihad, or holy war, and has declared war on the United States and its allies.

"The fighting is a war to a matter and we're in heaven to meet God, our right now is against the Americans," bin Laden was once quoted as saying.

Last spring, bin Laden instructed al-Qaeda to attack a U.S. embassy in Afghanistan to acquire the next generation for the jihad.

bin Laden has been linked to the author of some of the worst acts of terrorism in the world, including the 1993 attack on the World Trade Center, the 1998 bombings of two U.S. embassies in Africa and last year's bombing of the New York-based destroyer Cole.

He has repeatedly called on Muslims worldwide to join in a jihad, or holy war, and has declared war on the United States and its allies.

"The fighting is a war to a matter and we're in heaven to meet God, our right now is against the Americans," bin Laden was once quoted as saying.

Last spring, bin Laden instructed al-Qaeda to attack a U.S. embassy in Afghanistan to acquire the next generation for the jihad.

Last spring, bin Laden instructed al-Qaeda to attack a U.S. embassy in Afghanistan to acquire the next generation for the jihad.

INFORMATION

ADULT VICTIMS

■ Initiators of *Arabesque* Airlines passengers seeking information about flight statuses may call (800) 245-0095. United also reports to provide information on its flights only. www.united.com

■ Morgan Stanley, the largest firm in the United States, has an emergency phone number for employees and their families: (866) 853-4327.

■ For news seeking information about family members at the Pentagon only, call Military District Headquarters line at (800) 477-4571.

DOING THE BLOOD

The American Red Cross is spending special blood donations coming this week to collect blood for victims at the New York and Washington, D.C., terrorist attacks.

Blood will be collected:

- Today at noon, Potomac Mall.
- Tomorrow at noon, Heritage College.
- Friday at noon, Potomac Station.
- Saturday noon, Chesapeake General Hospital.

Donors also may call 1-800-546-1172 to arrange a donation. Donors must be at least 17 years old and must weigh at least 130 pounds.

TRAVEL RECOMMENDATIONS

■ All U.S. airports, including Norfolk International, will be closed until at least today.

■ The Norfolk Greyhound bus terminal on Shakespeare Avenue estimates closed late Tuesday.

■ Hampton Roads Transit buses that usually stop at the Norfolk Station will change course until further notice. The following buses will have service at Norfolk and Hampton Roads: buses 22, 23, 31, and 32 and the KDV service buses that run from Old Dominion to the station.

SCHOOLS

All public schools in Norfolk, Chesapeake, Virginia Beach, Portsmouth and Suffolk are open today.

HAYT RECOMMENDATIONS

Due to increased security in Hampton Roads, several restaurants, including the Chesapeake Bay Club, are closed until at least today.

■ Norfolk Naval Station, until further notice.

■ Old Dominion University, until further notice.

■ Chesapeake National Station, until further notice.

■ Norfolk Naval Station, until further notice.

■ Norfolk Naval Station, until further notice.

■ Norfolk Naval Station, until further notice.

■ Norfolk Naval Station, until further notice.

■ Norfolk Naval Station, until further notice.

■ Norfolk Naval Station, until further notice.

■ Norfolk Naval Station, until further notice.

■ Norfolk Naval Station, until further notice.

■ Norfolk Naval Station, until further notice.

■ Norfolk Naval Station, until further notice.



Lynn VanDusen of U.S. Air Express watches television coverage of the attacks in a shelter Tuesday morning at the Potomac Airway restaurant at Norfolk International Airport.

port, which was crowded with travelers from diverted flights, by 4 p.m., the airport was a virtual ghost town.

Norfolk airport full, then empties

Greyhound buses halted due to security fears

BY MARK DINI
OF THE WASHINGTON POST

NORFOLK — Crowded chaos took over Hampton Roads' transportation network Tuesday.

Hundreds of stranded passengers mobbed Norfolk International Airport on Tuesday morning, some diverted to Norfolk from flight elsewhere.

Others stayed for any available pay phones. Many people sat on the floor and used cell phones. Passengers packed a terminal restaurant, Promenade, and watched the briefing movie on television.

All flights were canceled around 9 a.m. About 10 flights diverted to other cities were forced to land in Norfolk before dawn. Air travel outside Norfolk was suspended until at least noon today.

Meanwhile, Greyhound halted service into and out of Norfolk, and police tightened security at Hampton Roads railway tunnels.

Dozens of would-be travelers were bottled out of the Norfolk Greyhound terminal on Beachfront Avenue around noon. The company halted operations at the Norfolk Station and all terminals within a mile of federal buildings.

Norfolk's station is across from federal court, and a few blocks from the federal building on Grand Street.

"It's a precaution," said Greyhound spokeswoman Kristin Perrier.

Security guards ordered everyone off Greyhound property. Norfolk passengers didn't appreciate the company's concern. "This is against the law," traveler Jay Carlson protested to terminal manager Paul Smith. Carlson was tired and broke.

"This is legal," Smith replied. "Would you like to go to this bus station if someone blows up the federal building down the street?"

At the airport, hundreds of passengers tried to find cabs or buses. One of the buses of Philadelphia was traveling home from a location in Key West, Fla., when their flight landed in Norfolk.

At first, passengers on the flight had no idea what was happening. The pilot and there were air traffic problems, but passengers with cell phones called around the airport and learned the news.

"We're just sitting here in shock, trying to figure out what's happened," said Steve Brown, a Norfolk resident.

Local hotels were mostly quiet. Hotels that were booked before Tuesday were still booked by day's end. Travelers who never got to Norfolk canceled, and travelers who never got to Norfolk canceled.

The Hampton Beach and Norfolk Marriott hotels, which were booked for the weekend, remained open.



Passengers, many diverted to Norfolk International Airport from flight elsewhere, line up Tuesday morning at Norfolk International Airport.

"We're just sitting here in shock, trying to figure out what's happened," said Steve Brown, a Norfolk resident.

Local hotels were mostly quiet. Hotels that were booked before Tuesday were still booked by day's end. Travelers who never got to Norfolk canceled, and travelers who never got to Norfolk canceled.

The Hampton Beach and Norfolk Marriott hotels, which were booked for the weekend, remained open.

"We're just sitting here in shock, trying to figure out what's happened," said Steve Brown, a Norfolk resident.

Local hotels were mostly quiet. Hotels that were booked before Tuesday were still booked by day's end. Travelers who never got to Norfolk canceled, and travelers who never got to Norfolk canceled.

The Hampton Beach and Norfolk Marriott hotels, which were booked for the weekend, remained open.

"We're just sitting here in shock, trying to figure out what's happened," said Steve Brown, a Norfolk resident.

Local hotels were mostly quiet. Hotels that were booked before Tuesday were still booked by day's end. Travelers who never got to Norfolk canceled, and travelers who never got to Norfolk canceled.

The Hampton Beach and Norfolk Marriott hotels, which were booked for the weekend, remained open.

"We're just sitting here in shock, trying to figure out what's happened," said Steve Brown, a Norfolk resident.

Local hotels were mostly quiet. Hotels that were booked before Tuesday were still booked by day's end. Travelers who never got to Norfolk canceled, and travelers who never got to Norfolk canceled.

The Hampton Beach and Norfolk Marriott hotels, which were booked for the weekend, remained open.

"We're just sitting here in shock, trying to figure out what's happened," said Steve Brown, a Norfolk resident.

Local hotels were mostly quiet. Hotels that were booked before Tuesday were still booked by day's end. Travelers who never got to Norfolk canceled, and travelers who never got to Norfolk canceled.

Air shutdown leads to costly complications

Grounding will hurt industry, may prompt reform, officials say

BY MARK DINI
OF THE WASHINGTON POST

Minutes after two commercial jets slammed into the World Trade Center towers Tuesday, the Federal Aviation Administration shut down the air space over the United States to commercial traffic.

The first time the government has taken such a drastic step. All planes on the ground were immediately barred from taking off. Those in the air were given the option of continuing to their intended destinations or diverting to the nearest airport. Most airlines ordered their planes to land as soon as possible, clearing thousands of passengers far away from where they intended to go.

Casualties officials quickly followed the FAA's lead, halting all commercial air departures and arriving flights.

The FAA's action, however, cut off all North America from a global economy that is increasingly liberated by air travel.

Joe Testa, FAA's director, said the airline was clear and that service would resume at once today "at the earliest."

The largest grounding since 1945, it shut down the

Delivery services slowed: gas suppliers calm public

BY MARK DINI
OF THE WASHINGTON POST

The representation of Tuesday's terrorist attacks in New York and Washington reached far across the country and may be felt for days.

The nation's major delivery services, including the U.S. Postal Service, and Tuesday they could not operate overnight and express delivery for the next few days, at least until air traffic returns to normal.

Meanwhile, anxious consumers in various parts of the country lined up for as long as hours to fill up on gasoline, costing as much as \$5 a gallon and four stops.

Airline officials were reluctant Tuesday to speak for the industry, citing a prohibition against releasing information by the industry. But in the aftermath of Tuesday's crashes, some concern was voiced about the industry's ability to handle a crisis of this scale.

Headquartered in New York City, airlines could mean flight delays, longer waits and higher fares, industry experts say.

"Air travel is no longer going to be for the masses," said Michael J. Burt, an aviation consultant. "It's going to be for those who need it."

No airline is going to be allowed to leave the gate without a federal approval from the FAA — and no one who comes under a commercial airline is going to be allowed to carry a

with Kluksa Number 10. Between 4,000 and 4,500 airplanes were in the air Tuesday morning, according to the FAA. Hundreds more were on the ground, waiting to take off. Parking the country's entire fleet of jets posed a logistical problem that airports and airlines had never before faced.

"The ripple effect of this is amazing," said Tim Kluksa, a spokesman for American Airlines, a charter company that operates out of New York's Kennedy Airport. "The parking space at all the airports is going to be jammed," he said. "It's going to be a tremendous impact."

Commercial jets are so expensive that airlines try to keep them in the air, earning money, as much as possible. Flights and flights already in the air are canceled with regulations limiting the number of hours that they can stay without fuel.

Tuesday, many planes were forced to land at airports where they didn't have a base. They were then forced to wait for hours before they could take off.

This story was compiled from reports by The New York Times and The Washington Post.

By Mark Dini, a Washington Post reporter, and Steve Brown, a Norfolk resident.

Local hotels were mostly quiet. Hotels that were booked before Tuesday were still booked by day's end. Travelers who never got to Norfolk canceled, and travelers who never got to Norfolk canceled.

The Hampton Beach and Norfolk Marriott hotels, which were booked for the weekend, remained open.

"We're just sitting here in shock, trying to figure out what's happened," said Steve Brown, a Norfolk resident.

Unnerved, many people go to God in prayer

BY LIZ SZENDI
AND STEVEN G. YERES
THE WASHINGTON POST

At a moment of incalculable loss, the first response of many people Tuesday was to pray. While many sought God silently, hundreds also gathered at dozens of religious worship services around the region.

Although they prayed in the language of different religions and diverse cultures, their words echoed the same plea: for God to embrace the souls of the dead, to comfort the living, strengthen the rescuers and even to forgive the guilty.

At an interfaith service at Harrison Open House in Norfolk on Tuesday night, Rabbi Michael Joseph of Third Shalom Temple joined for the dead.

"God is their inheritance, one they rest in peace," he said. "Together, we say, Amen."

"Amen," responded the more than 250 people who attended.

Tuesday morning, with less than an hour to prepare, campus chaplains at Norfolk's Old Dominion University arranged a service that drew several hundred teachers and students.

The Rev. Robert Scahillard greeted from Jesus Christ: "But I tell you who hear me: Love your enemies, do good to those who hate you, bless those who curse you, pray for those who kill your body."

Clergy urged the faithful to overcome violence with love and to avoid turning to vengeance about the brothers' slaying.

"We pray, oh God, that you would forgive those who have been so determined by hate that they would destroy others," said David Persons, University of Richmond chaplain and pastor at Old Dominion University.

At Christ and St. Luke's Episcopal Church in Norfolk, the staff began practicing a noon prayer service almost as soon as they learned of the shootings. The Rev. James Sell and the Rev. Carlotta H. Cochran were distraught as they struggled into morning.

Red-faced, shaking on his nerves, Sell was smart in his sermon.

"We cannot understand. We cannot make sense of it. All we can do is build on very slightly to say another, because as a God who, though we cannot perceive the mystery of his mind, never fails," he said.

Don Hawthorn, a parishioner, said he felt compelled to pray. "When I was a very young child and Pearl Harbor occurred, I can recall people going to church," he said.

Prayer, more than help, prayer is real, and God does answer."

Media leaders in Hampton Roads planned to convene



Sister Roberts of Norfolk holds her 3-year-old daughter, Zan, during an ecumenical worship service Tuesday night at Harrison Open House in Norfolk.

Tuesday night to discuss how to respond to the tragedy.

"The pressing theme is as person calling themselves a Muslim involved in any of this stuff," said Ali Salama of Chesapeake, who recently organized an Interfaith Prayer Day to promote religious tolerance. "Our religion, Islam, does not sanction this."

In a written statement, Roman Catholic Bishop Walter J. Sullivan of the Diocese of Richmond offered prayers for the victims and cautioned against a hunt for vengeance.

Catholic Magazine Michael McGowan of Newport News also urged tolerance.

Terrific hangings "are in such a picture of true Islam as the Koran Kuran is of Christianity," said McGowan.

Praying with other people of both religions could help people cope.

Eighty Arthur R. Bailey of Norfolk's Corporation. Both said, "Continued prayer lets people know what our common hopes, prayers and pains are."

SERVICES

Eighteen churches in several service, special religious observances on Tuesday night in South Norfolk. Services were held at the following churches, listed by the Virginia Religious Council, 2414, Atlantic Avenue, Norfolk.

It means we're not alone, that we have these things together."

At Breckinridge Christian Academy in Chesapeake, near students were in chapel when Principal H. Alan White told them of the tragedy's details.

"We made a statement of comfort to those in our church who believe God is in control, and because of that, we stay strong," White said.

The Rev. John G. Smith, senior pastor of Back Church in Virginia Beach, said his church would stay open around the clock to provide a place for prayer and counseling.

"When there is tragedy, 'God is here,' people turn to God instinctively."



The Rev. James Sell, pastor of Christ and St. Luke's Episcopal Church in Norfolk, officiates on Sept. 12 at a prayer service Tuesday during an Order of Service for the Times of National Disaster. The day included three services.

Outrage and fear: These words sum up reaction of Americans

THE WASHINGTON POST

From Crawford, Texas, to the halls of Congress, Americans reacted to Tuesday's string of terrorist attacks with outrage and fear.

Crowded, the New York Times said, is how President Reagan felt about the attacks.

"If they can't protect the President, how can they protect us?" Joyce Smith said. "We'd just have to sit here and hold tight."

In Philadelphia, local and federal officials moved to bolster security at the Liberty Bell and other symbols of the nation's history and public buildings.

Law-enforcement authorities received at least one threat of a attack at the Liberty Bell pavilion, but no bomb was found.

In Oklahoma City, many were reminded of the bombing that exploded more than six years ago when a bomb exploded at the Alfred P. Murrah Federal Building, killing 168 people.

"The feeling all of the other people that are here is that of the federal building here," said Florence Rogers, who arrived that April 19, 1995.

Most people reacted with expressions of fear as well as disbelief at the scale of the



Elder Sheila Griffin and her son Lou, both of New Orleans, participate in a service at St. Stevens Church for the victims of the bombings.

unprecedented terrorist bloodshed in American soil.

"This is one of the worst things in our history in American history," said Maxine Kay, his daughter, the son Democrat on the House Armed Services Committee.

"Whichever country is harboring terrorists should pay a terrible penalty for this."

American Muslim groups rushed Tuesday to condemn the attacks. They cautioned other Muslims not to blame followers of Islam until investigators determine who was responsible.

"We are shocked and we are stunned and we are saddened by this national tragedy," said Imam Hassan Ali Nadwi, religious leader of the Islamic Center of America

in Doha. "We are in sympathy to American people."

Rebecca F. Halliday, 57, a Muslim American, considered the attacks blasphemous, according to a study released in April.

Former President Clinton, who led the nation through the Oklahoma City bombing, urged Americans to rally behind President Bush.

"The main thing is, we must send a clear and unambiguous message to the world that the people of America are completely united and we're going to follow our leaders and support whatever action" Bush takes, he said.

The Associated Press, Knight-Ridder News Service and The Washington Post continued to report

Most of the world condemns devastating attacks on U.S.

BY PETER GARDNER
ASSOCIATED PRESS

LONDON — World leaders offered condolences to America after Tuesday's terror attacks, but thousands of Palestinians celebrated in the West Bank.

People in every corner watched on television images of towers in the United States filled their television screens. Leaders around the world — including most in the Middle East — offered words of support.

Palestinian leader Yasser Arafat offered his sympathy to Americans and said he was horrified by the devastating attacks.

But in the West Bank town of Hebron, about 3,000 Palestinians cheered into the streets shortly after the attacks began, chanting, "God is great," and handing out candy in a traditional gesture of solidarity.

Israeli television played a graphic scene that began "Down with America" as it showed the World Trade Center towers collapsing.

In Afghanistan, Taliban rulers condemned the attacks and rejected suggestions that suspected terrorists, including Osama bin Laden, who has been given asylum in Afghanistan, could be behind them.

"It was a well-organized plan, and Osama bin Laden is behind it," said Abdul Salam Zamil, the Taliban



Palestinian men were among the here to openly cheer Tuesday's bombings, dancing in the streets of Hebron and firing weapons into the air.

ambassador in Pakistan.

Many countries looked up security at American embassies lined closed in response to foreign flights and increased staff around the world. Britain and Belgium

closed commercial flights over their capitals.

"This was terrorism in the new era in our world today," said British Prime Minister Tony Blair. "It is perpetrated by fanatics who are utterly indifferent to the sanctity of human life."

Queen Elizabeth II said she was watching developments in "growing disbelief and total shock."

Ordinary citizens offered condolences at American embassies around the world. In Washington, DC, people in a park near the U.S. Embassy,

Romania placed flowers near the Hoover building, and in Budapest, there were dozens of candles. In Porto Rico, people gathered for days of relatives and friends in New York, where an estimated 2 million Puerto Ricans live.

In New York, the U.S. Security Council condemned the attacks and urged all nations to work to bring the perpetrators to justice.

And in Moscow, Russian President Vladimir Putin called the attacks "unthinkable tragedy" and said, "This is a blatant challenge to humanity."

It is a war between terrorism and justice in his eyes.

Pope John Paul II condemned the "unforgivable heinous" and said he was praying for the victims' souls and for their families.

Tragedy changes course in local schools

Teachers scrap lesson plans to discuss attacks

THE WASHINGTON POST

On Tuesday, tragedy turned into a teachable moment.

Teachers in South Hampton Beach scrapped planned lessons, turned on television sets and tried to focus something from the horrific events that unfolded during the attack.

When the tragedy hit, James D. Miller, a world geography and history teacher at Linderoth High School in Virginia Beach, replaced a writing assignment on Cuba in the Chesapeake Bay with one on the national flag.

Students "need to have an understanding of the relationship to world geography," Miller said. "Our borders are closed. There is no air travel. They need to understand what the world is."

At Hickory High School in Chesapeake, Phyllis W. Denney scrapped her lesson plans to instead discuss world politics, terrorism and 21st-century war tactics with her government students.

Monday, though, they watched the unfolding events. "I figured this was history in the making," the 40-year veteran teacher said. "Everybody was just absolutely shocked on everything they were just watching."

At one school, "I feel like someone shot a cannonball in my eye."

At the school, she worked to direct storytelling to discussing



Petty Officer 2nd Class Purvis Haffin holds her daughter, Tiarra, out of Sewell's Point Elementary School in Norfolk, which was closed early Tuesday.

what might be responsible for the tragedy, depending on the age of the students. "We didn't even mention anything about it to the younger children" until day's end, said the headmaster, Will R. King. "We did not want to spend them." TV news was avoided.

Norfolk Collegiate School adopted two approaches to the tragedy, depending on the age of the students. "We didn't even mention anything about it to the younger children" until day's end, said the headmaster, Will R. King. "We did not want to spend them." TV news was avoided.

Before they left school, King said, "The teachers said this morning and had hoped that their parents would discuss it with them."

But the school officials did not want to be the ones to break the news. "We want to let Mom and Dad take care of that," Commander said, knowing it won't be an easy task.

understood. If they're all crowded, want to know. Katherine Kersey, who heads Old Dominion University's Department of Child Studies, said parents need to reassure their children, telling them they still do everything they can to keep them safe. "Let them talk about it as much as they want to," said Kersey. "Try to keep calm. Children read the way their parents read, they learn their faces, they learn to their voices. They take their cues from them."

Experts also urge parents to monitor and limit the amount of news their children watch on television. "That's hard when we're all glued to the set," said Maria Waples, child psychologist at Children's Hospital of The King's Daughters. "Get your kids to remember that you are also a victim."

If parents are stressed or crying, they should explain to their children why they're feeling that way. "There's now kind of positive action in a good way to reassure them."

It would be helpful for children to see their parents doing something useful, like donating blood, said Frederick Weston, director of clinical services for Family Services of Tidewater, said. "Or if they have a collection, try giving for the victims."

Prayer planned to spread love from front to back. In Hampton, today, she will open her classes by talking about the September 11 attacks.

Staff writers Philip Matlock, Susan E. White, Matthew Brown, Kristin King and other staff members contributed to this report.

Markets close; workers, investors on edge

BY JIM MORRIS

THE WASHINGTON POST

Paralyzed by the destruction of New York's World Trade Center on Tuesday, the nation's stock markets will remain closed today.

In the wake of the terrorist attack, the New York Stock Exchange, Nasdaq Stock Market and American Stock Exchange and they would announce today when stock trading would resume after they had consulted with the Securities and Exchange Commission.

The New York and American exchanges are among a few of the World Trade Center, which had been the operating center of dozens of brokerage firms, commodity trading firms, money management and insurance companies.

In downtown Norfolk, heavily trafficked "Closed" signs appeared on the front doors of several brokerage firms by early afternoon. The first office that remained open was specifically with a handful of employees.

"There was nothing we really could do except to allow, so we spent the morning contacting them," said Robert J. Ballard, man-



Heavily armed police rode through downtown Chicago on Tuesday. Many Chicago buildings were evacuated as a precaution against attacks.

ager of the A.G. Edwards & Son office in Norfolk.

This money-management firm's Virginia Investment Company kept its doors open until 3:30 p.m. "We have had clients with any such needs were taken care of," said Walter Haffin, president of the Norfolk company.

One question on the minds of brokers, money managers and insurance Tauscher was what might happen to the prices of stocks and bonds since trading resumed. At

exchanges elsewhere in the world, the prices of American and European stocks fell Tuesday, while the price of gold and of oil rose.

In each trading, the price of U.S. Treasury securities soared Tuesday. At the Chicago Board of Trade, trading in futures and options linked to Treasury and interest continued uninterrupted.

"There's a lot of uncertainty because markets respond in the short term to surprise,"

Ballard of A.G. Edwards said. "There's no way of knowing whether the markets might go straight up or straight down" until trading resumes. "There don't always move like you think they would in the wake of a disaster."

At the Norfolk office of brokerage firm Denney & Co., Tony Lane said he expected stock prices to be volatile when the markets reopen.

For investors, "The key now is to be calm," said Lane, director of retail branches. "Historically, the United States has pulled around events like this. The Federal Reserve, the Securities and Exchange Commission and others will step in to bolster the financial markets."

To ensure liquidity in those markets, the Federal Reserve announced that its "discount" window was open and that short-term loans were readily available to financial institutions.

In Hampton Roads, some brokers wondered how the business that operated in the World Trade Center tower would be affected by their losses. Among the major tenants in the destroyed building was the brokerage and investment banking firm Morgan Stanley

Dana Witte & Co.

Employees at a handful of other securities firms, including Lehman Brothers and Citicorp, were evacuated from their offices close to the trade center's twin towers in downtown Norfolk, the office closures extended to some of the region's major banks, including Bank of America, Wachovia and SunTrust. Most of the 2,400 employees in Bank of America's downtown office tower and nearby credit-card center left early Tuesday.

Bank of America suggested to the tenants of its Main Street office building that they do the same, said Franklin "Liz" Earley, president of Bank of America's Hampton Roads market. However, it wasn't mandatory that they do so, he said. "It's their call."

A skeleton crew continued working at the bank's credit-card center in Norfolk, and operations were being shifted to Bank of America credit centers elsewhere in the area. Earley said. Eighty-nine more than 2,000 of its employees in downtown Norfolk work in the card center.

At the Norfolk office of the bank's credit-card center, Earley said. Eighty-nine more than 2,000 of its employees in downtown Norfolk work in the card center.

However, private analysts said the Fed's monetary move may not be enough to ease the Treasury's attack, which occurred in the economy was already struggling and consumer confidence was faltering.

■ Norfolk Times Herald at 444-3370 or info@timesherald.com

Attacks could put economy in recession, analysts say

WASHINGTON — The terrorist attacks in the nation's financial and government capitals may push the nation into a recession, analysts suggested.

To avert such a development, the Federal Reserve said it stood ready to pump extra money into the economy if needed.

The Fed's promise to supply more money to the banking system was similar to the action taken after the October 1987 stock market crash. That action, only two months after Alan Greenspan's tenure as chairman, was credited with keeping the economy out of recession.

However, private analysts said the Fed's monetary move may not be enough to ease the Treasury's attack, which occurred in the economy was already struggling and consumer confidence was faltering.

"There's the terrible heart of the virus underneath our feet," said Sturgis W. Wells, chief economist at Wells Fargo in Minneapolis. The United States and the rest of the world are likely to experience a full-blown recession now."

The concern is that consumers will cut back further as they are asked to make money spending accounts for two-thirds of the nation's economic activity.

Concerns about the attacks could also divert the economy in a variety of ways, including severely curtailing air travel, which especially would harm areas that depend on tourism.

"There is no economic good that comes out of this. It is just a succession of bad news," said Mark Davis, chief economist at Freedom, Inc. "It's not likely we will get enough GDP number for the third quarter."

The Fed's promise to supply extra money to the banking system is an attempt to assure investors that the bank will get enough without adequate reserves to meet its normal operating needs.

Phone lines jammed after attacks

BY PHILIP J. MORRIS

THE WASHINGTON POST

Tuesday's terrorist attacks in New York and Washington prevented a barrage of telephone calls to and from the region, overwhelming the East Coast's communications grid and jamming phone and satellite services across Hampton Roads for much of the day.

"It was like the phone didn't exist and I was alone. Then I got a lot of busy signals," said Chesapeake resident Ronald C. Sholomon, 30, marketing director for the Hampton Roads Technology Center, who was trying to call her best friend in Manhattan. "I just figured I was going to get through any time now."

Internet news sites, meanwhile, were jammed, as people tried to check the latest updates online. National sites such as www.cnn.com, www.abc.com and www.msn.com crashed their

sites of graphics and advertisements, leaving that would speed up traffic.

Local news sites were getting so overwhelmed with calls that they were unable to handle any more traffic, said Robert A. Rogers, general manager of News Net Inc., which hosts the site. "It's probably time to fix some more than we're normally used to."

With double the normal number of site users, www.abc.com lagged content between three seconds, said Rogers. "The site was more than it did for an entire day last week, already 24 percent faster than most of the week."

"We had periods where we were not getting it by hand in time," said Rogers. "The site was more than it did for an entire day last week, already 24 percent faster than most of the week."

■ Norfolk Times Herald at 444-3370 or info@timesherald.com

Local consumers feared that using phone calls failed to go through or were dropped, few of last part of the morning, South Hampton Roads could not reliably connect to the Peninsula, although traffic eased as the day progressed.

"We're doing our best, but something at the magnitude you just can't plan for," said Scott E. Golden of Coveler Telephone, which has about 40,000 land-line customers around Hampton Roads.

Wireless services such as cellular phones and pagers — which have far smaller capacity than the nation's wired telephone system — also were jammed because of the avalanche of use in the Northeast, which ripped out its mobile phones.

■ Norfolk Times Herald at 444-3370 or info@timesherald.com

■ Norfolk Times Herald at 444-3370 or info@timesherald.com

Trade Center toll huge for insurers, other firms

BY JIM MORRIS

NEW YORK — The terrorist attack that destroyed the World Trade Center twin towers will likely result in the nation's worst loss from a man-made disaster. Beyond that, however, the loss in financial expertise will be incalculable.

Commercial real-estate brokerage CB Richard Ellis raised the World Trade Center at \$2.2 billion losses this year, through losses from the attack will probably far exceed that amount when damage to neighboring buildings is taken into account, analysts said. Losses will include the \$775 billion held by the two towers in 1992 and the \$110 million of costs incurred from the World Trade Center bombing in 1993.

"Five billion dollars is very feasible considering

about \$2 billion in property damage, all the collateral damage, business interruption and equipment replacement costs," said Michael Pomeroy, an analyst at Williams Capital.

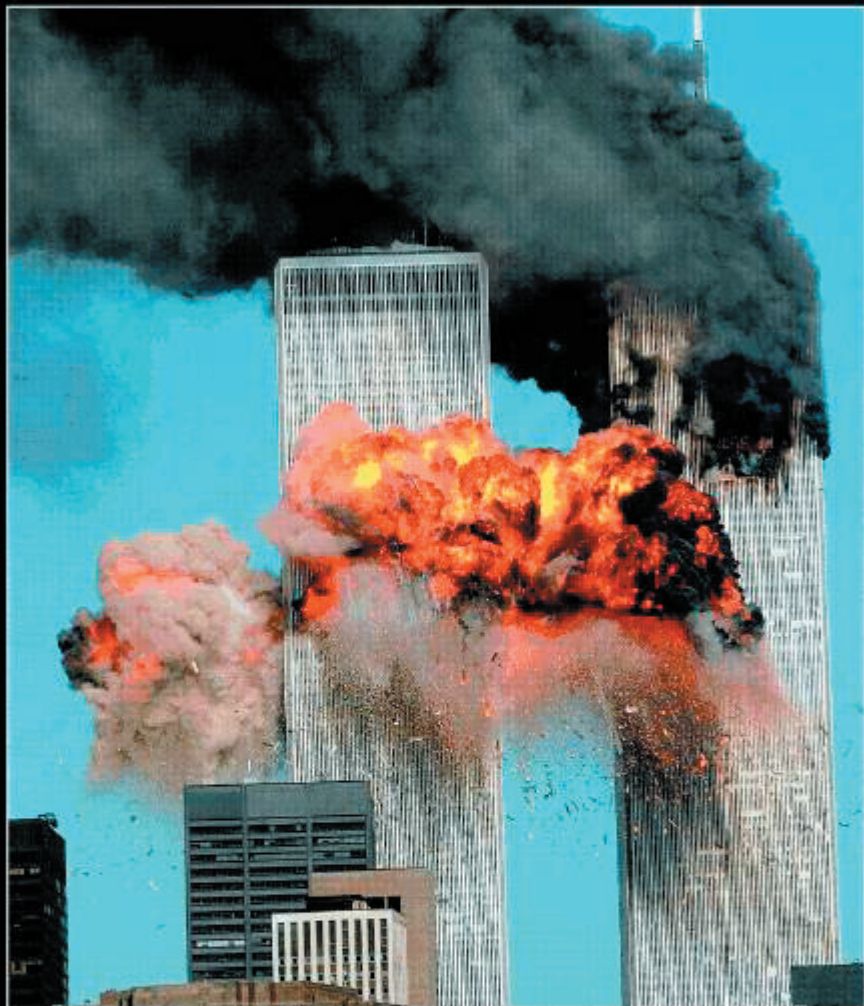
But more deeply felt will be the irreplaceable loss of hundreds or thousands of experts and analysts on global trade, securities, shipping, commerce and other areas.

Lost along with vital records and expertise will be more experts who can't be easily replaced — like someone with 20 years' experience deciphering global shipping routes or someone who has trading expertise in specific countries.

The physical losses will likely exceed the \$4-billion insurance paid out from the United States and other U.S. claims in the second quarter.

"Today, our nation saw evil."

PRESIDENT BUSH, IN HIS ADDRESS TO THE NATION



A fiery blast rocks the south tower of the World Trade Center in New York City as United Airlines Flight 175 cuts through its upper floors.



Only rubble remains of the towers that once commanded the New York skyline. These authoritative sources told The Boston Globe that a flight attendant aboard one of the two planes called a supervisor from the plane to report that "a Middle Eastern-looking man" had stabbed several passengers and flight attendants.

**"I don't know what
the gates of hell look like,
but it's got to be like this.
I'm a combat veteran,
Vietnam, and I never saw
anything like this."**

John Maloney, a security director
for an Internet firm in the World Trade Center